

Privacy Policy

Effective Date: 7/21/2023

Thank you for visiting RayLab Web Services LLC ("we," "our," or "us") and for your interest in our web development and graphic design services. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you interact with our website and utilize our services. By accessing or using our website and services, you agree to the terms described in this Privacy Policy.

Information We Collect

We may collect the following types of personal information from you:

1.1. Personal Information You Provide: When you use our website or contact us for our services, we may collect personal information, such as your name, email address, phone number, and other contact details.

1.2. Payment Information: If you make payments for our services, we may collect payment information, including credit card details or other financial data necessary to process payments securely.

1.3. Usage Data: We may collect non-personal information about how you use our website, such as your IP address, browser type, device type, operating system, referring URLs, and other browsing data.

How We Use Your Information

We may use the personal information we collect for the following purposes:

2.1. Service Provision: To provide and deliver the services you request, such as web development and graphic design projects.

2.2. Communication: To communicate with you regarding our services, updates, changes, or other information related to our business.

2.3. Payment Processing: To process payments for the services you purchase from us.

2.4. Improving our Services: To analyze website usage and user preferences, allowing us to improve our website's content, functionality, and user experience.

2.5. Marketing: With your consent, we may send you promotional materials and information about our services or special offers.

How We Share Your Information

We may share your personal information with third parties in the following circumstances:

3.1. Service Providers: We may disclose your information to trusted third-party service providers who assist us in delivering our services, such as hosting providers, payment processors, and email service providers.

3.2. Legal Compliance: We may share your information when required by law, regulation, or legal process, or to protect our rights, privacy, safety, or property, as well as that of our users and the public.

3.3. Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your personal information may be transferred to the acquiring entity.

Your Choices and Rights

4.1. Opt-Out: You may opt-out of receiving promotional emails from us by following the instructions in the email or contacting us directly.

4.2. Access and Correction: You may request access to and correction of the personal information we hold about you. Please contact us using the information provided at the end of this Privacy Policy.

4.3. Data Retention: We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, or as required by law.

Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no data transmission over the internet or electronic storage system is entirely secure, so we cannot guarantee absolute security.

Children's Privacy

Our website and services are not directed at children under the age of 13. We do not knowingly collect or maintain personal information from children under the age of 13. If we become aware that we have collected personal information from a child under 13 without parental consent, we will take steps to delete such information.

Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our practices or for other operational, legal, or regulatory reasons. We encourage you to review this Privacy Policy periodically for any updates.

Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

RayLab Web Services LLC
contact@raylabwebservices.com
Bloomington, IN, 47401

By using our website and services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.